

Residential Lifetime Warranty

Radiant guarantees RADIANT Quartz to be free from manufacturing defects from the date of installation when fabricated and installed in private single-family residences by an authorized RADIANT Fabricator. This Residential Lifetime warranty is solely for the original purchaser of the RADIANT installation. In newly constructed single-family residences where RADIANT has been installed, the warranty is extended to the original owner and resident and is non-transferable.

All determinations regarding this warranty are at the discretion of RADIANT. No representative, dealer, salesperson, distributor, fabricator, or other individuals are authorized to make any warranty or promises on behalf of RADIANT concerning RADIANT products. If RADIANT determines that RADIANT Quartz materials failed due to a manufacturing defect, RADIANT will, at its discretion, repair or replace such materials. RADIANT will endeavor to achieve the best possible resolution. The decision to repair or replace is solely at the discretion, and an exact color match cannot be guaranteed.

Terms and Conditions

This warranty only applies to RADIANT materials permanently installed in the interior of single-family residences and not relocated from their original installation.

This warranty applies only to materials maintained according to the RADIANT Care & Maintenance guidelines. To request service under this warranty, you must contact the company who sold you your RADIANT Quartz Surfacing or contact RADIANT directly at () within thirty (30) days of failure. Please have your proof of purchase available.

Within thirty (30) days of installation, you must register your product.

What is not covered under this warranty?

Any residence where the owner is not the occupant.

Materials and/or services not fully paid for.

Use in any commercial application, including stores, rental properties, offices, or any other place of business.

Product installed outdoors or used as flooring material.

Improper use or abuse, including mishandling, exposure to excessive heat or weather conditions, physical or chemical abuse, and improper care and maintenance.

Chips or scratches resulting from impact or misuse.

Routine maintenance, such as removing stains and water spots.

Failures due to fabricators/installers not following prescribed procedures outlined by RADIANT, for which they are solely responsible.

Defects visible at the time of fabrication but not avoided during fabrication.



Radiant
SURFACES
Best Quality, Pure Satisfaction

Address: 940 Lively Blvd, Elk Grove Village, IL 60007, USA
Mobile No: +1 (224) 477-5884, **Email :** Info@radiantsurfacesllc.com

Seam appearance and performance, adhesives, caulk, or other accessory items. Issues resulting from shifting or movement of the substrate, cabinets, foundation, or thermal shock are not considered material defects and are subject to proper care and maintenance by the owner.
Chemical damage or creative use of the material.

Material that has been reduced in thickness, securing mechanical fasteners directly into the material, or failures due to inadequate support for the installation.
Costs incurred beyond the product cost, including painting, plumbing, electrical work, etc., necessary to rectify a RADIANT Quartz manufacturing defect covered under this warranty.

Transportation, tear-out, disposal, re-installation, or associated costs.
Natural variations in color, size, shape, or distribution of the pattern of natural quartz, which are inherent characteristics of the product.
Minor spots or blemishes inherent in the manufacturing process, not affecting structural integrity.
Removal of product information from slabs, which voids the warranty.
Damage or injury caused by external factors such as acts of God, job site conditions, design, structural movement, vandalism, or accidents.
RADIANT shall not be responsible for any indirect, consequential, incidental, or punitive damages arising from the use or inability to use the products covered by this warranty.

****This warranty supersedes all others and disclaims any implied warranties not expressly stated herein. Some jurisdictions do not allow exclusion of implied warranties, so the above limitations may not apply.****

Your RADIANT countertop is an elegant, durable surface providing years of satisfaction. For maintenance:

Use warm water and a soft sponge or dishcloth for daily cleaning.

For tougher stains, use gentle liquid cleaners like Mr. Clean or Simple Green with warm water and a non-abrasive cloth.

Avoid abrasive cleaners or chemicals with extreme pH levels.

Do not seal your countertop, as it is unnecessary and may cause uneven wear.

Protect your countertop from heat damage with trivets or hot pads.

Follow these guidelines for a trouble-free RADIANT countertop experience.

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